Starfish Connect Referral Process

Student receives email from faculty and Referral appears on Starfish Connect Dashboard

Instructor makes Referral

When student visits the service or support staff has some contact with student, support staff clear the referral.

Student receives an automated acknowledgement of referral from the respective office with location and hours. Encouraged to use resource.

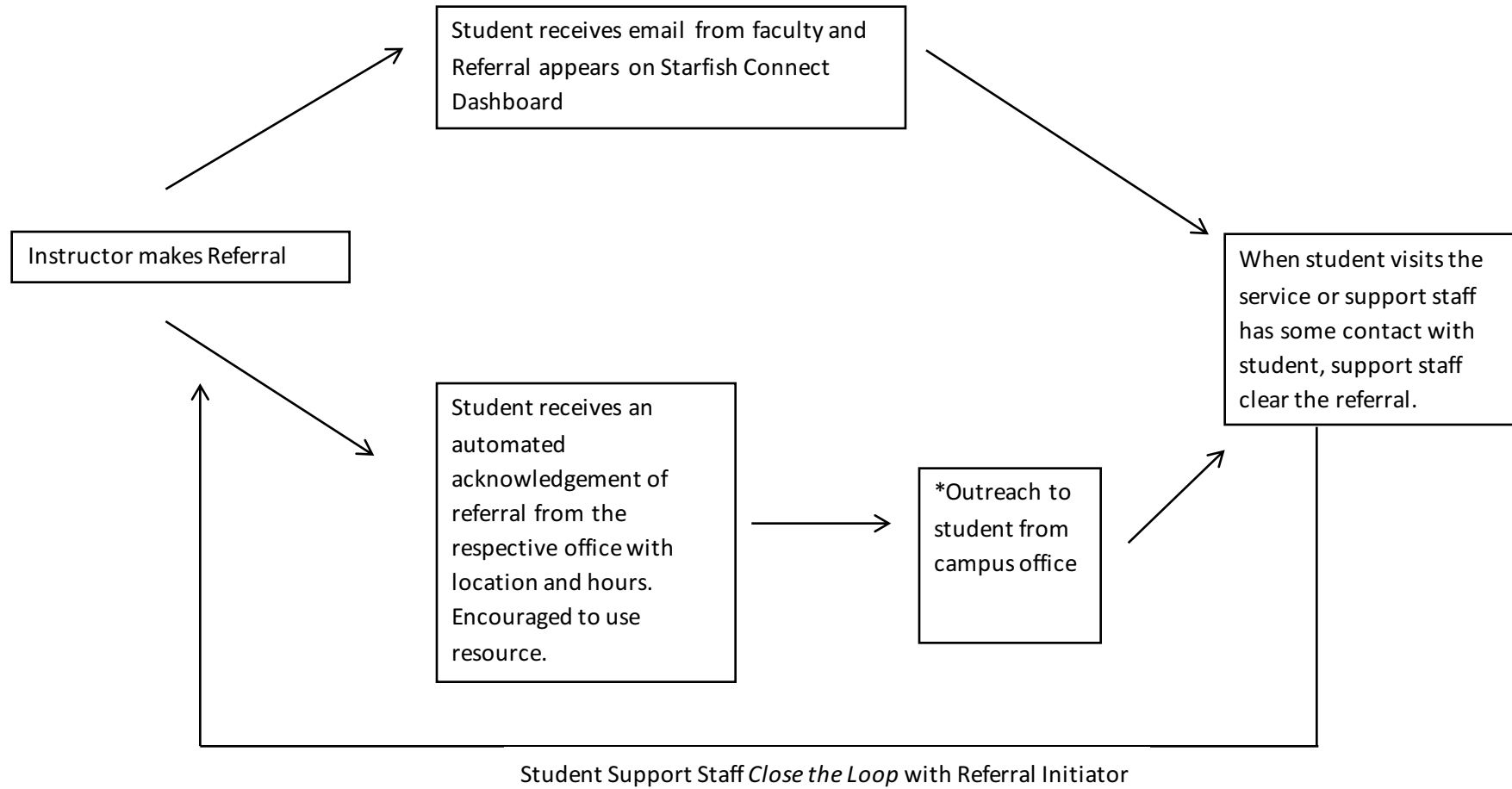*Outreach to student from campus office

Student Support Staff *Close the Loop* with Referral Initiator

*Students receive individual outreach from Counseling, Advising, Financial Aid and the Library. Learning Lab clears flags when students attend a tutoring session at the Lab.